

Mobile Application User Document

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This document contains a high-level description of the myKPH Mobile Application. It will take you step-by-step for first time user log in.

Prerequisites for log in

- Apple iOS or Android Device
 - For best user experience, most recent updated version preferred
 - Access to application store for direct download on device
- Active KPH or Divisional Employee
- Aged 18 or older
- This app will NOT work on KPH provided GUEST WIFI

Step 1.

Use a QR code reader on your smart phone to scan here:



OR

Visit https://app.kinneys.com/myKPHDownload.htm on your smart phone

<u>Step 2.</u>

Apple users and Android users will follow different install instructions

Apple users see page 3.

Android users see page 5.

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Questions or technical support? Email: mykphapp@kphhealthcareservices.com

*Note: response may be delayed during evening and weekend hours

APPLE USERS: Use one of the options above to begin the download process. It will bring up a window like shown here

**NOTE: YOU WILL NOT FIND THE APP BY SEARCHING IN THE APP STORE YOU MUST USE ONE OF THE ABOVE DOWNLOAD OPTIONS.

Next the user clicks the box that says, "Download on the App Store," the user will then see a dialog box that says: "app.kinneys.com" would like to install "myKPH".

The user will click "Install"

Then the dialog box will disappear, however the app will be installing in the background.

To find the app, the user will need to scroll to the last page of their app icons to find it. This is what the app icon will look like

kph

When you first attempt to open the app Apple users will need to give the app permissions. This dialog box will appear:

Hit cancel and then proceed to trust the app.

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Settings				ENTERPRISE APP	2	Back Kph Healthcare Servi	ces, Inc.			
		About	>	(Kph Healthcare Services, Inc.	>			Apps from developer "iPho	ne Distribution: Kph Healthcare	
Apple ID, ICloud, ITunes & Appl	Store	Software Update	>			Apps from developer "iPhone Distribu	tion: Kph Healthcare	run until the developer is to	acted.	
						Services, Inc." are not trusted on this i	Phone and will not	Trust "Kph Healt	chcare Services. Inc."	
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(19) Cellular	>	iPhone Storage	>			HEALTHCARE SERVICES, INC."		Kph Health Inc." Apps	on This iPhone	
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								your invition and yo	your late.	
Notifications	>	Date & Time	>					Cancel	Trust	
Sounds & Haptics	>	Keyboard	>							
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Screen Time	>	Language & Region	, I							
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Control Center	>	VPN Not C	connected >							
MA Display & Brightness	>	Device Management Kph Healthca	are Servi >							
Accessib <u>ility</u>	>									

Go to Settings >General >Device Management >KPH Healthcare > Trust myKPH

Lastly, you may either Allow or Don't Allow Push Notifications



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ANDROID USERS:

Use one of the options above to begin the download process. It will bring up a window like shown here:



Clicking "open" will bring you to the login screen of the app. If you want to complete the initial sign-up later, you can always find it again in your apps, depending on if you have them sorted alphabetically or by installation date.

Q :

Ads Suggested for you

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1. myKPH Log in Screen

- Your username is your 5-digit Employee ID number (e.g., 12345).
 - a. *NOTE: if your EMPID is less than 5-digits, place zero's in front to complete (e.g., 01234)
- The initial password is a combination of your 5-digit Employee ID number and your birthdate <u>including dashes</u> in the following format: <u>EMPIDDOB</u> = 1234501-10-2000

The above example would be a person whose employee ID is 12345 and birthday is January 10, 2000.



2. Agree to Terms & Conditions

Once logged in you will be prompted to agree to the User Terms and Conditions. If you do not agree, you will not be able to continue into the App.

*Note; No employee under the age of 18 will be permitted to use the app due to parental consent. Employees under 18 will not have access to login in.



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3. Change Password

Immediately after agreeing to the User Terms and Conditions, you will be prompted to change your password. The new password must meet the following requirements:

- 9 Characters in length
- o 1 Number
- o 1 Special Character
- 1 Upper and Lowercase Letter

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=	Change Password	
	Change your passowrd	
A Enter	New Password	
V Re er	iter New Password	
	Change Password	

**NOTE: If you forget your password and need a reset, please email <u>mykphapp@kphhealthcareservices.com</u>

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4. Navigating around the app

- Once logged in you may navigate around the application. The dashboard will resemble the screen shown here.
- When there is an unread message within the group a red indicator will be present (also in screen shown here)

*Note; when mobile PUSH notifications are turned ON you will receive a message that a new item has been uploaded to the app.

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	крн News	s
K	3	PA
Kinney D	rugs	ProAct
HD: Health D	irect	Noble
Founda	tion	Employee News

Navigating within the app; EXAMPLES

Clicking on an icon takes you to available articles

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Ξ	KPH News	
		Q
	All things matter Big & Small! By: KPH Admin	04/12
_	Pharmacy Ambassadors Article - From the Desk of Debbi Barber By: KPH Admin	04/12
	2019 Leadership Conference & Awards By: KPH Admin	04/10
_	Employee Anniversaries By: KPH Admin	03/28
1	How to Make Outlook A Little More Fun By: KPH Admin	03/28

Clicking on an article takes you to its content



Also included in the sidebar menu A copy of the Privacy Policy Contact List of Important Phone Numbers Change Password Request Logout



This app is intended to be an extension of the KPH Monthly Update Newsletter. It will house information that is FYI based only. There will be no action items present within.

KPH News; Informational items that pertains to the company as a whole.

Kinney Drugs: Informational items that pertains to the Drug Store Division.

ProAct: Informational items that pertains to ProAct.

HealthDirect: Informational items that pertains to HealthDirect.

Noble; Informational items that pertains to Noble.

Foundation: Informational items pertaining to Foundation events and other news.

<u>Employee News</u>; Informational items on Employee New Hires and Promotions and/or awards and recognition.

<u>KPH Benefits</u>; Informational section on who to contact for benefits questions and access to portals.

KPH Careers; This section will house a link to our iCIMS website.

<u>Wellness</u>; This will provide the latest information from the Wellness Committee on current and past initiatives. (current year only)

Get iNvolved; Here you will find out to access volunteer opportunities near you.

<u>ESOP:</u> Presentations will be available for viewing in this section. Employees nearing retirement and a different version for those who are not nearing retirement.

About KPH: Within this section you will find a description of each Division.

IMPORTANT*This app is optional for KPH employees and is in no way a mandatory application.

Feedback? Contact APP Administrator Megan Young – 315-413-7800 ext. 3153

Questions or technical support? Email: mykphapp@kphhealthcareservices.com

*Note: response may be delayed during evening and weekend hours

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